



[www.dxdelivery.com](http://www.dxdelivery.com)

# DX SAMEDAY

Exactly When You Need It



# 2025



Fast, Trackable,  
Trusted

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# OVERVIEW

DX SameDay delivers a true nationwide same-day courier service – fast, secure, and fully managed from end to end, designed for time-critical, business-grade logistics. While many same-day options are app-based or limited to local drops, we provide a responsive, centralised solution that offers speed, security and complete visibility across the UK. From urgent legal documents and medical consignments to just-in-time components and high-value items, we deliver a dependable service tailored to business-critical demands.

Our process begins the moment we receive your request, with our expert team responding within 15 minutes and coordinating a vehicle for collection – often within 60 minutes of booking confirmation. Every delivery is fully GPS-tracked and monitored in real time by our central Command Centre, providing full oversight and communication throughout the journey.

Whether you require ad hoc urgent delivery or a planned, scheduled same-day solution, DX SameDay offers a level of professionalism, scalability and responsiveness that surpasses traditional courier networks. This makes us a trusted partner for businesses across all sectors.



# OUR SERVICES

DX SameDay offers urgent, on-demand delivery services tailored to support critical business operations with speed, security and control. We handle sensitive documents, critical parts and high-value goods with a fully flexible range of centrally managed services delivered through our nationwide network.

## **On-Demand Same-Day Delivery**

For urgent consignments, we offer rapid collection within 60 minutes for small vans up to Sprinter size. This service is perfect for time-critical deliveries that prioritise speed and precision.

## **Scheduled Same-Day Delivery**

For businesses requiring predictable time-specific deliveries later in the day or week, we offer scheduled collection and delivery aligned with your operational timelines.

## **Contracted and Regular Routes**

We provide repeat delivery services with planned, contracted routes at agreed service levels and frequencies, ensuring reliability and consistency for daily logistics or regular supply chain runs.



## **Multi-Drop and Routed Services**

We provide customisable multi-drop solutions for efficient route planning, ensuring time and cost savings. All our services are fully trackable and monitored by our Command Centre for optimal performance for every drop.

## **Specialist Services and Vehicles**

Some consignments demand more than a standard delivery service. We can accommodate:

- Refrigerated transport for temperature-sensitive goods
- ADR for the movement of dangerous goods
- Tail-lift and curtain-side vehicles for heavier or non-palletised items
- Secure movement for confidential or high-value items
- Out-of-hours and weekend deliveries for uninterrupted service



# SECTOR EXPERTISE

DX supports organisations across a variety of sectors, providing tailored solutions for urgent, specialist and scheduled delivery needs.

## RETAIL & E-COMMERCE

Efficient replenishment and fast customer deliveries are crucial for service and satisfaction. We offer rapid fulfilment and flexible delivery options to meet same-day retail and consumer demands.

## LEGAL & FINANCIAL

Secure and urgent transport of sensitive documents ensures compliance with data protocols and meets critical deadlines. This is ideal for court submissions, client contracts and financial statements.

## HEALTHCARE & MEDICAL

We ensure the safe and timely delivery of specimens, pharmaceuticals and medical equipment for healthcare providers, pharmacies and labs. Our trackable, rapid service supports clinical environments.

## MANUFACTURING & ENGINEERING

Fast delivery of critical components and tools is essential to keeping production lines running. We work with engineering and manufacturing businesses to reduce disruption and maintain operational continuity.

## AEROSPACE & AUTOMOTIVE

From time-critical AOGs to MRO transport, our network is ideally situated to support most major UK airports. We assist the automotive sector by delivering vehicle parts, whether it's for dealership stock transfers or urgent roadside assistance.

## MEDIA & CREATIVE

Props, scripts, creative assets and printed materials, whatever your needs we can deliver direct to sets, studios or print houses. With real-time tracking and flexible scheduling, we guarantee accuracy and dependability in fast-paced production environments.



# OUR FLEET

Our extensive fleet ensures we can respond immediately and appropriately to any delivery request. All vehicles are tracked in real time and supported by our central operations team.

VEHICLE TYPE	PALLETS	PAYLOAD (KG)	TYPICAL USE
Small Van	1	up to 350	Light parcels, inner-city access
Short Wheelbase Van	2	up to 1,000	E-commerce, retail, medical
Long Wheelbase Van	3	up to 1,100	Engineering, multi-drop
Extra Long Wheelbase Van	4	up to 1,000	Time-critical manufacturing
Luton (Curtain/Tail Lift)	4	up to 950	Larger loads with specific handling needs
7.5 Tonne (Tail/Curtain)	10-12	up to 2,500	Contracted runs, bulk stock movements
18 Tonne (Tail/Curtain)	16	up to 9,000	Industrial and wholesale deliveries
13.6m Artic (Curtain/Box)	26	up to 28,000	Trunking, nationwide distribution

### Key features

- 24/7 service
- Rapid and reliable
- Agile and flexible to customers' needs
- Cost-effective solution
- Real-time GPS tracking
- Bespoke service

# HOW THE PROCESS WORKS

01

## REQUEST

Bookings can be made by phone, email or online - 24/7, 365 days a year. Once received, our team reviews the request, confirms the specifics and advises on the most suitable vehicle and timing.

02

## CONFIRMATION

We allocate a vehicle and provide collection details upon confirmation of your booking. Our customer service team responds to enquiries within 15 minutes, ensuring you are informed from the outset.

03

## COLLECT

Collection typically occurs within 60 mins for jobs requiring a small van up to Sprinter van. For scheduled or specialist services, pickups are tailored to operational needs, with drivers fully briefed on job details.

04

## DELIVERED EXACTLY

Your consignment is Delivered Exactly with real-time GPS tracking managed by our UK-based Command Centre.

05

## CONFIRM DELIVERY

A digital proof of delivery is generated with a timestamp, recipient confirmation and optional photographic evidence. This delivery record is stored for audit or compliance purposes.



# HOW YOU WILL BENEFIT

DX SameDay combines speed, visibility and operational control to deliver time-critical services without compromise. Our model is built to scale with your business, offering flexible, secure delivery solutions that meet both immediate and ongoing needs.



## Rapid Collection

We guarantee collection within 60 minutes of booking confirmation for small vans up to Sprinter size vehicles, enabling you to respond quickly to operational demands, minimising downtime and meeting critical deadlines.



## Reliable Performance

Operating 24/7, 365 days a year, our national network ensures availability when you need it most—day or night, weekends and bank holidays. Your urgent deliveries are never constrained by standard working hours.



## Real-Time Visibility

Our fully GPS-tracked fleet and live proof of delivery tools give you complete transparency across every movement, from collection to final drop-off. This provides confidence and audit readiness while reducing delivery-related enquiries.



## Flexible Solutions

From one-off urgent requests to scheduled or contracted services, our same day offering adapts to the way you operate. We tailor vehicle selection, delivery timing and route planning to suit your business model.



## Industry Experience

We work with customers in healthcare, retail, legal, manufacturing, aerospace, automotive and media, delivering with precision in regulated, high-pressure and fast-moving environments. Our sector-specific expertise ensures your delivery is handled with the right care and understanding.



## Scalable and Secure

As your requirements evolve, we can scale capacity, introduce specialist vehicles, or integrate scheduled collections with your workflow - all while maintaining secure, centralised control throughout.



DELIVERED EXACTLY™



## Start using DX SameDay

We're here, ready and waiting to talk to you about your requirements. Whether you are best served by this service or another part of our offer, our experience, expertise and unrivalled Customer Service will help you improve efficiency, lower costs and provide exemplary service to your customers

Join us now by emailing [SameDaySales@DXdelivery.com](mailto:SameDaySales@DXdelivery.com)

